

NLIC Funeral Policy Frequently Asked Questions:

- 1. What is the purpose of the funeral policy?** This funeral policy aims to organize and provide an economical co-operative, community-based funeral services to local Muslim community living in London and surrounding areas including Kincardine towards North, Port Stanley towards South Woodstock towards East, and Sarnia towards West.
- 2. Who can become a member of NLIC Co-operative Funeral Services Group?** Any Muslim family or an individual living in London and surrounding areas can join this NLIC Co-operative Funeral Services group after paying a registration fee.
- 3. What is a Registration fee?** To become a member, a family/an individual must pay only one -time registration fee during his/her life time. For family membership, husband and wife pay by e-transfer to \$250 and \$50 per each child under the age of 18 years. For individual membership, the registration fee is \$200. Further questions, please email at: funeral-chair@nlic.ca
- 4. How a child 18 or over living with his/her parents can get a membership?** A child 18 or above is not covered under family membership and may get an individual membership by paying a discounted membership fee of \$100/- instead of original individual membership fee of \$200/-
- 5. How registration fee / funeral-share payment can be sent to Funeral Services Account?** All payments to be made through e-transfer to: funeral@nlic.ca
- 6. If I don't have enough money for registration fee?** In case of financial hardship, registration fee can be paid in easy affordable installments.
- 7. What is the role of the Funeral Services Committee?** The Funeral Services Committee is responsible for implementing and administering the funeral policy (available at nlic.ca). In addition, they are responsible for communicating with the deceased family, calling all required services, setting up all schedules, including buying, opening and closing arrangements of a grave through Islamic Cemetery at Islamic Centre for Southwest Ontario, making arrangements for washing/shrouding of the body in London city etc.
- 8. What is the procedure for a funeral request?** In case of death of a member of NLIC funeral services group, a family member and/or a friend of the deceased can contact NLIC Funeral Services Committee via email (funeral-chair@nlic.ca) or via NLIC Funeral Services **WhatsApp # 519-851-6309**. Upon receiving such a message, a designated committee member will contact the deceased family to collect all the required information to facilitate a hassle-free burial service as per NLIC Funeral Services Policy.
- 9. How the funeral/burial expenses will be paid?** Currently (during 2026) cost of a funeral service is **\$7500/- to \$8000/-**, the full amount will be paid by NLIC Funeral Services and the deceased owe nothing towards his/her burial. The complete service will be provided as per NLIC Funeral Policy (available at nlic.ca).

10. Is cost of a headstone is covered? No, cost of headstone is not covered by NLIC Co-operative Funeral Services.

11. What is a funeral share which members have to pay? When a member of Funeral Services Group is passed away, the total cost of his/her burial is divided by total number of memberships (in good standing) to get a fair share of each membership. All the members are requested to pay their Funeral share and this way the total cost of a burial is collected from all the memberships, which is a very economical, affordable and dignified system of arranging funerals.

12. Who handles the funds of the funeral Committee? NLIC has a designated bank account for Funeral Services. All funeral services funds collection and disbursement is done through this designated account. President NLIC and Director Finance NLIC are joint signatories to this account.

13. How the members of the Funeral Services Group and management of the Funeral Committee communicate? The members and the mgmt. communicate through a WhatsApp group created for this purpose. All the members of Funeral Services Group are members of this WhatsApp group. Anyone can also communicate through email: funeral-chair@nlic.ca

14. What happens if a member moves out of London or dies out of London, or is buried outside of London? Maximum amount NLIC Funeral Services may pay is an average of the last three funeral costs to members who moved out of London, died out of London, or wants to be buried out of London, provided he/she is a member of good standing at the time of death. For more details please review NLIC Funeral Policy 7(d) (Policy available at nlic.ca)

15. How can I become a member of the Funeral Committee? Online application form is available at nlic.ca with related guidelines/registration fee structure. Any further question, email at: funeral-chair@nlic.ca